

5.12 MEMBER SERVICES

Contractor shall provide Members, without charge, the services set forth in this section.

A. Containers at Members' Facilities

Contractor shall Collect, not less than weekly and more frequently as the Member shall determine, Solid Waste, Recyclable Materials and Organic Materials from Containers located at Member-owned facilities including, but not necessarily limited to, parks, municipal offices, corporation yards, parking lots, fire stations, and such other Member-owned properties as Members shall specify. Please see Attachment B4 for a listing of existing Member facilities. Contractor shall provide a sufficient number of suitably-sized Containers at or in the vicinity of such properties for the deposit of Discarded Materials in said Containers for Collection by Contractor. Notwithstanding the foregoing, a Member may, at that Member's sole discretion, Collect and transport Solid Waste and other Discarded Materials which may accumulate on that Member's properties, or by reason of any of that Member's operations, to the Approved Disposal Facility and/or the Approved Recycling Facility, at no direct cost to the Member.

B. Containers at Public Locations

Contractor shall Collect Discarded materials deposited in Public Containers for Solid Waste, Recyclable Materials and Organic Materials that are located in the Service Area and listed in Attachment B5 and such other Member-owned Public Containers as Members shall specify. Collection shall be performed on a schedule provided by the Member. Collection shall include clean-up of the area within a radius of fifteen (15) feet of each Public Container. The Member shall provide Contractor a service schedule and a map showing the locations of the Public Containers to be serviced by Contractor. The Agency and its Members reserve the right to change the service schedule during the term of this Agreement upon not less than thirty (30) calendar days written notice to Contractor and may add Public Containers as it deems necessary.

C. Member Community Events

Contractor shall Collect Solid Waste, Recyclable Materials and Organic Materials at Member community events listed on Attachment B6 and such other Member

community events as Members shall specify. The Members shall notify Contractor of the dates and locations for the event at least thirty (30) days prior to each event.

D. Free Compost

Upon request from a Member and up to three (3) times each year for each Member, Contractor shall provide at least twenty (20) cubic yards of free Compost for use by the Member or its residents in a Drop Box or similar Container. The Member shall identify the time and location of each Compost drop-off. Members may also decide to conduct joint events.

E. E-Waste and Shred Event

Three times each year on days mutually selected by the Agency and Contractor, Contractor shall conduct an E-Waste and shred event where Residential Customers and Members may Dispose of E-Waste at no charge. Contractor shall also provide free shredding and other agreed upon services at that event. The location of the event shall be determined by mutual agreement of the Agency and Contractor.